

# EUROPEAN CONFERENCE ON QUALITY IN OFFICIAL STATISTICS (Q2026)



## Training course on “The power of quality management in official statistics”

**Trainers:** Ms Maria João Zilhão, member of the Management Board of Statistics Portugal (INE)

Ms Magda Ribeiro, Head of the Planning, Control and Quality Unit at Statistics Portugal (INE)

**Course description:** <https://www.q2026.hr/media/la1pvs1c/3-the-power-of-quality-management-in-official-statistics-long-description.pdf>

<b>08:30 – 09:00</b>	Registration
<b>09:00 – 10:45</b>	Welcome session and introductory remarks principles and tools of quality management in official statistics; United Nations Fundamental Principles of Official Statistics; the European Statistics Code of Practice; the ESS Quality Assurance Framework; and the ISO 9001 – Quality Management Systems; The Generic Statistical Business Process Model (GSBPM) - practical examples.
<b>10:45 – 11:00</b>	Coffee break
<b>11:00 – 12:30</b>	Risk management into statistical processes and quality systems, (e.g. ISO 31000 – Risk Management). CMMI – Capability Maturity Model Integration, to support structured diagnostics, continuous improvement, and process-based management.
<b>12:30 – 13:30</b>	Lunch
<b>13:30 – 15:00</b>	Knowledge management - organisational continuity and the retention of critical technical expertise (e.g. ISO 30401 – Knowledge Management Systems). Artificial Intelligence (AI) and official statistics – Discussion of challenges and the principles for trustworthy AI.
<b>15:00 – 15:15</b>	Coffee break
<b>15:15 – 16:30</b>	The role of audits as instruments for monitoring, improvement, and accountability, both within ISO-based systems and in the context of peer reviews and self-assessment practices. Quality 4.0 and its fundamental principles, exploring its practical application in official statistics production.
<b>16:30 – 17:00</b>	Wrap up of the course, Q&A & Evaluation

Note: Practical exercises will be facilitated throughout the course as appropriate.